

# All the Benefits of Sysoft® Vendor Performance Monitoring Available via the Cloud



How can you realize the benefits of **automated template driven measurement of vendor performance and key performance indicators** without the time, cost, or resources required to implement an on-premise or solution? Look to the cloud. With the Sysoft® Vendor Performance Monitoring (VPM) solution, you can get the essential supplier performance measurement software your organization needs for a cost-effective fee via Sysoft Software as a Service (SaaS).

## Summary

Sysoft Vendor Performance Monitoring (VPM) SaaS provides government agencies, businesses or subsidiaries of large companies with a single cloud based software solution to measure, monitor, and report periodic supplier performance and related key performance indicators (KPI).

## Business Challenges

- Improve best value sourcing via measurement and monitoring vendor performance over time during the entire life cycle of the contract
- Monitor, manage, report, and benchmark vendor performance and KPIs with visual analytics and real time dashboards
- Provide feedback to vendors on their periodic performance over time to allow them improve their performance during the entire life cycle of the contract
- Feed the measurements back to RFP process for better future source selection

## Key Features

- **Complete, integrated functionality** — Automated template driven vendor performance and KPI measurement and reporting over time.
- **Flexible measurement metrics** — Use different measurement metrics for different kinds of projects
- **Supplier Participation** — Get suppliers involved in VPM process
- **Unlimited Benchmarking** — Benchmark the data over time and with other comparable organizations
- **Flexible VPM components** — Use flexible processes including end user survey, formal evaluation from operations managers, and emergency logs

## Business Benefits

- **Improve best value sourcing and mitigate vendor performance risk** with periodic comprehensive automated KPI and VPM measurements
- **Achieve productivity** by better management of vendors using objective evaluation results during the entire life cycle of the contract
- **Achieve supplier involvement** in best value sourcing results, augmented quality, reduced risk, and cost reduction over time
- **Better sourcing through better RFX process** by deploying real time visual dashboards, reports, and system generated communication

## For More Information

Contact Sysoft at [erfp@sysoft.com](mailto:erfp@sysoft.com), or visit us online at [www.sysoft.com](http://www.sysoft.com).





[www.sysoft.com](http://www.sysoft.com)

©2019 Sysoft Corp. All rights reserved. Sysoft CLM, VPM, SmarProcure, BISA, SCWA, eRFP, and other Sysoft products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of Sysoft, in US and other countries.

All other product and service names mentioned are the trademarks of their respective companies. Data contained in this document serves informational purposes only.

These materials are subject to change without notice. These materials are provided by Sysoft® and its affiliated companies for informational purposes only, without representation or warranty of any kind, and Sysoft Group shall not be liable for errors or omissions with respect to the materials. The only warranties for Sysoft products and services are those that are set forth in the express warranty statements accompanying such products and services, if any. Nothing herein should be construed as constituting an additional warranty.

### **PROVEN SOFTWARE DEPLOYED AS SOFTWARE as a SERVICE (SaaS)**

Numerous government agencies, schools and universities, NGOs, and businesses worldwide recognize the benefits of using the Sysoft® VPM system. Designed specifically for measurement of vendor performance and KPIs over time, the software lets you integrate all the critical functions you need to achieve compliance and best value in sourcing processes. It enables you to make decisions based on the most updated information through dashboards and visual analytics increasing compliance and productivity through systematic solicitation process flow.

With the Sysoft Cloud based SaaS solution, organizations can realize the benefits of this software without the cost or complexity of an on-premise deployment. Managed and hosted by Sysoft, it provides Web-based access to our proven and powerful solicitation management software via a private cloud system. You can cost effectively get up and running quickly for a predictable performance that covers software, service, and support.

### **GET STARTED AND KEEP MOVING**

To get started with Sysoft VPM SaaS, identify the vendor performance and KPI models you want to work with, sign up for the configuration and services you want, and you're on your way to results. You can implement the software faster than you can with an on-premise solution, and you'll have a scalable system guiding you along the way to help ensure a smooth deployment.

As your needs change, you can adapt and extend the software with add-on solutions and configurations that have been built by our software team and technology partners to fulfill industry-specific and other needs.

### **ACCELERATE YOUR TIME TO VALUE**

By leveraging a software-as-a-service model and the expertise of Sysoft private cloud, you can dramatically accelerate time to value with Sysoft Vendor Performance Measurement (VPM) SaaS. The software is configured to suit your processes and methods.

You can select the number of users and duration of your agreement on the basis of your business needs.

Sysoft VPM SaaS is automatically maintained and updated by Sysoft, so you always have the most current technology. Applications and servers are located in highly secure data centers that feature an array of physical and network safeguards to protect sensitive business data. With no hardware to manage or software to maintain, you can focus on your supplier performance and KPI measurements needs, not IT.

### **REALIZE A LOW TOTAL COST OF OWNERSHIP**

With Sysoft VPM SaaS, you can streamline vendor performance measurement and monitoring operations and increase business insight with minimal cost and complexity. Because the software is delivered as a service, you don't need to hire experienced IT staff to manage and support your software and its underlying IT infrastructure. The software also increases your VPM and KPI measurement and RFX process improvement agility so you can rapidly deploy support for productivity and compliance processes to take advantage of new technologies.

### **LEARN MORE**

Contact Sam Adhikari, Sysoft VPM Manager at [sadhikari@sysoft.com](mailto:sadhikari@sysoft.com) or visit us online at [www.sysoft.com](http://www.sysoft.com).

Sysoft Vendor Performance Measurement (VPM) SaaS provides intuitive user friendly management, monitoring, measurement, and compliance services **via the cloud.**



Best-Monitored Contracts Run VPM™